

FEBRUARY
MARCH
APRIL
MAY

MONTHLY REPORT



PREPARED BY
Steven Kreitzer -
Superintendent



THE AGENDA

Meeting Agenda June 24, 2020

- I. Call to Order & Salute to the Colors
- II. Pledge of Allegiance to the Flag
- III. Chaplin's Prayer
- IV. Roll Call of Officers
- V. Reading & Approval of the Meeting Minutes
- VI. Public Comment
- VII. Superintendent's Report
 - a. Office Activity
 - b. Department of Veterans Affairs Notices
 - c. Tele-Health with the Veterans Health Administration
 - d. Office Milestones
- VIII. Old Business
- IX. New Business
- X. For the Good of the Commission
- XI. Closing Prayer
- XII. Adjournment



THE NUMBERS

February Claims Summary

Total Percentage	Month Submitted	Through	2020 Amount	Monthly amount
100%	3/15/2019	12/2020	\$56,596.20	\$3,216.35
10%	8/7/2019	12/2020	\$2,269.62	\$142.29
90%	12/1/2019	12/2020	\$24,215.52	\$2,017.96
40%	9/16/2019	12/2020	\$10,022.00	\$627.61
Temp 100%	5/2/2019	12/2020	\$8,901.62	\$617.73
10%	6/20/2019	12/2020	\$2,100.75	\$140.05
		Totals:	\$ 104,105.71	\$ 6,761.99
		Year to Date Total	\$ 305,543.78	\$ 21,042.06

Office Activity February

Office Visits	91		VA Compensation	35
Phone	371		VA Healthcare	15
Outstation	21		VA Pension	6
LaSalle	12		Other	427
Streator	1		Property Taxes	25
Sandwich	8			



THE FEBRUARY MINUTES 2020

Call to Order & Salute to the Colors –

President Chuck Erb called the meeting to order at 5:00pm and lead us in the Pledge of Allegiance.

Delegates & Alternates Present

John Duback – AMVETS, Ottawa - Tom Troutman – VFW, Mendota - Lance Sires – American Legion, Marseilles – Bill Paterson – American Legion, Mendota – William Luther – VFW, Ottawa – Jim Ebner – American Legion, Oglesby – Nick Nekrosius – American Legion, Peru - Chuck Erb – American Legion, Marseilles – Andy Ruggerio – VFW, Peru – Harold Olsen – AMVETS Mendota - Elton Murphy - LaSalle VFW.

Officers Present

President – Chuck Erb

Vice President – Harold Olsen

Guard – John Duback - Excused

Chaplin – Jim Ebner

Employees Present

Steven Kreitzer – Superintendent

Reading & Approval of the January Meeting Minutes

Motion by Elton Murphy and seconded by Nick Nekrosius.

Minutes were approved as presented.

Public Comment - None



THE FEBRUARY MINUTES 2020

Public Comment - Jim Duback (John's Brother) gave us an update on his condition after the recent crash he was in.

Superintendent's Report

a Office Activity – Steven Kreitzer reported that there were 134 people who visited the office.

d County has been hit with a cyber attack and they are working diligently to get everything back up and running.

Superintendent report was motioned for approval by Elton Murphy and seconded by Nick Nekrosious. Motion passed unanimously.

Old Business - None

New Business - None

For the Good of the Commission -

LaSalle Veterans Home Advisory Counsel meeting is scheduled for 3/21/2020 at 10:30am. The nursing home is currently looking to purchase another blanket warmer estimated to cost \$10,000 and looking for donations.

Adjournment

Motion to adjourn was made by Lance Sires and seconded by Andy Ruggiero. Motion passed unanimously at 5:25 pm.



THE NUMBERS

Office Activity March				
Office Visits	35		VA Compensation	14
Phone	162		VA Healthcare	2
Outstation	N/A		VA Pension	4
LaSalle	0		Other	177
Streator	0		Property Taxes	9
Sandwich	0			
Office Activity April				
Office Visits	0		VA Compensation	23
Phone	1150		VA Healthcare	5
Outstation	N/A		VA Pension	3
LaSalle	0		Other	1119
Streator	0		Property Taxes	1
Sandwich	0			

Office Activity May				
Office Visits	5		VA Compensation	5
Phone	159		VA Healthcare	2
Minutes	1038			
Outstation	N/A		VA Pension	6
LaSalle	0		Other	1189
Streator	0		Property Taxes	3
Sandwich	0			



THE NUMBERS

March - April Claims Summary

Total Percentage	Month Submitted	Through	2020 Amount	Monthly amount
Dependency Grant	9/16/2019	12/2020	\$23,992.44	\$1,986.62
10%	9/19/2019	12/2020	\$2,129.87	\$142.29
40%	12/18/2019	12/2020	\$18,186.08	\$696.61
20%	12/12/2019	12/2020	\$3,937.78	\$281.27
100% PT	10/18/2019	12/2020	\$55,695.10	\$3,279.22
40%	1/27/2020	12/2020	\$5,594.80	\$448.74
90%	8/26/2019	12/2020	\$44,110.10	\$2,128.27
60%	7/16/2019	12/2020	\$20,669.62	\$1,215.86
60%	8/8/2019	12/2020	\$19,453.76	\$1,215.86
20%	8/14/2019	12/2020	\$4,429.44	\$276.84
60%	10/11/2019	12/2020	\$13,580.16	\$1,131.68
100%	10/22/2019	12/2020	\$39,350.64	\$3,279.22
100%	6/25/2019	12/2020	\$66,616.56	\$3,700.92
30%	7/1/2019	12/2020	\$7,290.11	\$428.83
40%	8/14/2019	12/2020	\$9,883.68	\$617.73
10%	9/9/2019	12/2020	\$2,134.35	\$142.29
90%	11/25/2019	12/2020	\$24,215.52	\$2,017.96
40%	10/16/2019	12/2020	\$6,326.97	\$486.69
70%	10/28/2019	12/2020	\$20,113.21	\$1,547.17
		Totals:	\$ 387,710.19	\$25,024.07
	Year to Date Total		\$ 892,785.28	\$61,266.02



SINCE COVID -19

In April of 2019 we purchased a new database management program and were the first ones in the nation to utilize VETPRO 2.0. This new database gave us the tools to capture digital signatures and directly submit data to the Department of Veterans Affairs for faster processing times. Little did we know how much this technology would come into play in the coming months. Since COVID-19 hit and lock down ensued we have been looking for new ways to meet our veterans needs. We have begun to perfect how we meet with clients over the phone and submit claims. Working from home and having the office phone lines forwarded as well as the database we have been able to remain operational since the shutdown at full capabilities. In continuing to serve our veterans better we need to continue to evolve in new ways. Working with John Hagg – IT Director we hope to be operational with CISCO WEBEX by the end of the month. This technology will allow us to host digital office hours in which we can let one veteran into the meeting at a time to conduct our claim management. It will allow us to review the veterans claim forms easier for their signing as well as a more personal approach than just talking on the phone. The COVID-19 outbreak has placed some new challenges at our doorstep and made us find new ways to continue to serve our nations heroes. To us it isn't enough to maintain the status quo, but to continue to improve and evolve with the coming times. This new practice of digital office hours we hope to continue even after COVID – 19 has passed as a new resource in our toolbox to meet as many needs possible while safely helping were we can.